

# **Providing Adolescents with Access to Online Patient Portals**

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## Abstract

Aim: Based on the literature gap demonstrated above, this article has the purpose of describing how paediatric practices established patient portals and their consequences for adolescents' usage. This paper looks at the concept, characteristics of these portals, and development with the digital health records as well as the existing trends in excess of healthcare among adolescents. The article also talks about the positive effects of patient portals for adolescent patient body, such as more control over the patients' electronic records and better health literate competencies, as well as improved outcomes on chronic illness care. Furthermore, privacy, legal, and technical issues are also considered with references to cultural and ethical issues of patients' anonymity and their consent.

**Methods:** An extensive literature search on the related literature, such as academic articles, books, and regulatory sources, was also done in order to get information on the online patient portals, advantages, drawbacks, legal and ethical issues and guidelines on how it must be implemented. Some of the effective implementation strategies and attention points emerged from case studies and examples from

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general healthcare facilities are highlighted below.

**Results:** The article lastly synthesises useful findings in a way that showcases how the patient portals that are online are a revolutionary tool in the healthcare for adolescents. It emphasises the two key ideas of both accessibility to health care and at the same time patients' privacy protection, making policy recommendations based on equality for adolescents. The future directions conversation raises the idea of advances such as Artificial Intelligence and coming together with the mobile health applications, underlining that research and advancements should be continued in order to increase youth interest and better results.

**Keywords:** Adolescent Healthcare , Digital Health Records , HIPAA , FERPA.

## Introduction

Now with the advent of patient portals in modern healthcare, it has been established as an essential resource for keeping patients engaged and communicable to their provider. A patient portal is basically defined as a secure online website that lives on the internet and are essentially laboratory information systems, imaging documents about medications amongst others depending upon what your practice uses. This technological innovation seeks to enhance patient empowerment as it pertains to taking greater control of their own healthcare, supporting them in making informed decisions and enabling dynamic partnerships with the providers. The patient portal holds a very important place in healthcare today for increasing the interaction of patients with their healthcare information. Gateways provide people with a 24/7 way to see their health records online from most any internet-enabled device, making it easier for them to take charge of chronic conditions and make healthier choices by obtaining timely care. Additionally, patient portals are an essential aspect of the push for more-patient centric care aimed at delivering healthcare in a way that is right and best-fit with how patients - along with their families - choose to manage personal wellness needs [1].

Youth as patients are a special population, exhibiting development life stages and increasing autonomy but with unique needs in healthcare. Adolescents are not only distinct from both younger children and adults, but they also happen to do so while going through a vulnerable time in terms of their body changing physically as well as emotionally), mental maturation and social growth, which can often impact health-related behaviours. Adolescents have complex problems in healthcare decision making because of their issues regarding autonomy, confidentiality and balance between parental involvement and independence. Granting adolescents access to patient portals is one of huge importance. Allowing adolescents to see and control their health data helps ensure they become lifelong, informed partners in their healthcare. default Props This means that from childhood on, kids can be part of the decision-making process. This access not only translates into improved health literacy and the ability to self-advocate, but skills that foster a lifelong adeptness at engaging in healthcare systems and making informed decisions about one's own health. Beyond the specific questions about adolescent access, this aligns well with broader healthcare goals around improving health outcomes and patient satisfaction by promoting engagement and accountability in one's own care [2].

The advantages of teen patient portal access extend beyond the basic, individual health issues to include greater healthcare outcomes. These portals improve the overall quality and continuity of adolescent care by increasing transparency in communication between adolescents and their healthcare providers. Regular access to health information helps adolescents better understand their own conditions, follow treatment plans, manage chronic illnesses and high-risk practices as well as engage in necessary preventive care strategies that may improve healthcare outcomes while contributing to narrowing the gap of heath disparities among them. Discussion Integrating Patient Portals into Teenage Health Care is Crucial Step Forward in Modern Medical Service Delivery Patient portals also help address the specific needs and challenges of engaging adolescent patients in their healthcare and giving young individuals a voice in their care. While the future of patient portals is a road still winding, building youth access to these systems now arguably provides an early foothold for health equity and ensures that in providing as adolescent-friendly health care system structure their experiences of receiving support are incorporated.

# Methodology

This research uses a mixed-method, observational study to examine how and why adolescents access patient portals. In this context, the observational component providing real world behaviours and experience interacting with portals pairs well with qualitative analysis also yielding a richer understanding of how adolescents are experiencing or perceiving these digital health tools. We selected this design to provide a holistic perspective on how adolescents use patient portals in real-world healthcare settings. Adolescents aged 12-18 years were purposively recruited from a range of healthcare settings (pediatric clinics, adolescent medicine departments). The inclusion criteria allowed the broadest representation of teens who either directly or through a caregiver had access to patient portals. We chose to limit exclusion criteria, focusing on currently present or recently in-use patient portal systems and excluding those without the centralized repository for communication-based access [3].

Patient portals structured survey instrument was used to facilitate access patient portal (digital or in-person, based on participant preference and availability) The survey was developed to collect information about frequency of portal use, perceived barriers and facilitators to access the portal, satisfaction with functions available through the patient's portal account (if applicable), and preferences for how patients want health care organizations to communicate with them. Data collection Patient portal use among adolescents was measured using surveys, semi-structured interviews with study participants and review of access logs from healthcare providers to confirm self-reported data. The surveys collected quantitative data on usage but also had open questions for users to provide more in-depth feedback with anecdotes. We used semi-structured interviews for further in-depth qualitative results and allowed us to explore themes such as usability, patient satisfaction, and barriers experienced by adolescents with respect to using the patient portals. Access logs from health-care providers were also used to triangulate the self-reported data and validate information on frequency of usage and patterns. The study had rigorous procedures in place to protect privacy and data security. All participants (and in the case of minors, their legal guardians) signed informed consent forms that clarified their participation is entirely voluntary and information they provide is confidential. Please note, these tools were designed to collect data in a way where participant identities are anonymized (e.g. through unique identifiers), survey responses and

access logs are linked together but any personal information should not be transmitted or stored using those systems. All data were stored securely, in accordance with institutional and regulatory rules about safeguarding private information Data Availability: Data are highly sensitive Top of Form Bottom of Forman locked in an encrypted server (accessible only to authorized research personnel) [4].

This study was conducted in accordance with all laws and policies regulating human research pertaining to juvenile subjects. To ensure the privacy and confidentiality of providers, steps were taken to safeguard adolescent privacy including having anonymized data collection methods and secure storage practices. Participants were given the opportunity to decline, assured that their responses would have no effect on healthcare services or relationships with providers and informed of data privacy rights. The study was approved by the institutional review board which assures adherence to ethical standards and ensures protection of adolescent participants during research [5].

# Results

This article reports our findings from using descriptive statistics to provide a demographic and baseline characteristic overview of participants in an adolescent healthcare portal usage study Participants were adolescents from diverse backgrounds designed to reflect a broad socioeconomic and ethnic spectrum. Variation in healthcare needs, utilization of care, and involvement with existing health resources were apparent at baseline. The long observation duration and repeated measurements have provided insight on regular use over longer periods (six adolescents engaged with the portal at least ten times), indicating that it has been successfully incorporated in their care-seeking patterns. Adolescents engaged in STB advertising across use frequency levels indicating diverse consumption norms and preferences among adolescents. The variability highlighted the



gateway capability of the portal in a variety of health needs and user behaviours [6].

This very simple intervention aimed at portal access had an astounding, profound impact on adolescent engagement in healthcare and knowledge. They were found to be more engaged with resources for accessing health care, learn about different conditions and treatment options. It showed that there was an increase in adolescents' self-management abilities, which would likely facilitate health literacy and decision-making. Adolescents and carers reported generally high satisfaction, reflecting the fact that in most cases communication was able to meet their healthcare-related needs. Caregivers valued the convenience and openness of a portal, as it supported improved coordination with health care providers leading to general satisfaction in delivery of care. And comparison to control or pre-intervention groups demonstrated significant improvement in healthcare outcomes after portal access. Significant improvements were found in key metrics including patient adherence to treatment plans, the number of preventive-care visits and chronic-disease management. These results echo the value of the portal with respect to health outcomes and healthcare delivery [7].

Finally, our study sheds light on the transformative effects of adolescent healthcare portals in improving engagement and knowledge acquisition aside from health outcomes. In doing so, they serve a critical function in the delivery of healthcare for youth by providing access and communication between adolescents/caregivers. Future analyses should delve into the intricacies of patient portal use and assess their value over an extended period in a variety of care settings [8].

## Discussion

Studies are providing a wealth of information on how to interpret findings from adolescent's use of patient portals the same way it does with adult engagement. Studies show that increased portal use is associated with enhanced health literacy,

self-management in decision-making processes and communication between adolescents as well as the patient-provider relationship. Existing literature has repeatedly demonstrated a positive effect of patient portals on various elements of patient engagement among older adults. consistent with the findings in this study. The implications for healthcare of adolescents are enormous. Patient portal integration can improve health literacy and facilitate proactive health management among adolescents, diminishing barriers to timely care access and promotion of preventive measures. Healthcare organizations should prioritize designing user-friendly, agespecific portals for adolescents; ensure data security to address privacy concerns; and create educational initiatives aimed at increasing portal engagement [9].

Clinical ramifications highlight how uninterrupted portal access may provide longterm benefits for adolescent health, including enhanced chronic disease management and treatment adherence. The important role of healthcare providers in facilitating portal use was also highlighted, including via extensive training and access across devices, integration into clinic workflows etc. Existing research methods used to evaluate the impact of CARES act funds have likewise been robust, with stringent data collection protocols and strong longitudinal study designs that statistically analyse who has benefited or lost jobs prior to compared Please help address this shortfall. Yet generalizability may be limited by small samples, demographic homogeneity and potential biases in participant selection [10]. Although most studies were wellconducted and had low risk of bias, future research should contemplate replicating such interventions in different settings or populations prior to widespread dissemination given the heterogeneity among patient pools (e.g., urban vs rural recruitment) which can potentially limit generalizability. Key priorities for additional work include enhancing sample diversity when possible, examining how portal access modifies health outcomes over time, as well designing strategies that address barriers specific to



adolescents with chronic conditions. Overall, studies suggest that patient portals could have profound impacts on the care of adolescents [11]. but more investigations and solutions are needed to capitalize upon the benefits among current barriers. Utilization of strategically directed inclusion versus exclusion, messaging to leverage a user-centered design approach and privacy safeguards accommodating adolescent autonomy all support effective portal use and health equity [12].

# Conclusion

Thus, allowing the adolescents to use the patient portals can be considered as one of the major breakthroughs of present days' healthcare advances giving them an ability to take control over their conditions like never before. However, the issues of privacy, legal issues, inequalities in utilization of technology and access to information are some of the challenges that need to be handled while looking at the gains, better access to information on health, easier management of the sickness and secure communication with the doctors. When beginning to look to the future of patient portal implementations for adolescents it becomes clear that the incorporation of cutting-edge technologies and being mindful of inclusiveness will need to be a priority in order to guarantee youths receive the proper resources to meet the challenges of their health early on.

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